





# SV Series Software (EEPROM) Reset



In some situations the SV controller may not operate as expected or display unusual characters or numbers on the touch pad LCD display. This may be a result of the software memory (EEPROM chip) within the SV controller being corrupted.

If you ever discover a SV controller not operating as expected, be it pumps not working, blowers only working for a few seconds, strange or blank displays etc... you should always try the below procedure to reset the software (EEPROM chip) first before reporting a RMA fault. In most situations the EEPROM reset will solve the problem.

## How to reset the SV controller software (EPRM):

- ▶ To enter OEM menu press and hold  and  buttons until **[C.LMT]** is displayed
- ▶ Press  button twice until **[EPRM]** is displayed
- ▶ Press  to perform the software reset [the display will show **ESET** as the reset occurs]

Once the software reset is complete the touch pad will return to the default temperature display. Test the controller to see if all functions now work OK.

- ▶ If for some reason the controller is still not operating as normal, please try turn mains power OFF for 1 minute, then turn mains power back ON, and then perform the software reset (EPRM) procedure again.

If the SV controller is still not operating as expected after completing all of the steps above, only then should the fault be reported to SpaNET.