

Adelaide All Spas Trouble Shooting Guide

Problem/Fault	Possible Cause	Possible Remedy
Water is Cloudy	Filtration period too short	Increase filtration times to minimum 6 hours 8 hours for heavy use
Error 4 - SpaNet Controls & Error 6 - Davey Controls	Incorrect water level	Top up water to correct level
	Blocked filters	Turn power off, remove filter rinse with hose, soak in filter cleaning solution overnight or replace filter if it is over 12 months old.
	Airlock in circulation pump	Turn power off, remove filters and place hose in holes where filters screw in. Turn hose on full for 30 seconds then turn off (this may assist remove air blockage in system). Turn power back on. If this method doesn't work, remove cabinet panels and locate circulation pump, loosen top barrel union until air is expelled, tighten union and turn power back on, repeat process if necessary.
	Pump failure	Turn power off, remove cabinet panels to locate circulation pump , turn power back on if circulation pump is humming or does not turn on the pump may have failed and will need repairing or replacing, contact Covertex Spas if assistance is required.
Displayed Temperature is Different to Actual Water Temperature - SpaNet Controls	Software needs to be reset	Follow instructions on SV Series Software (EEPROM) Reset . Turn power off then back on again and reset filtration times and cycles, sleep times and set temperature. If problem persists contact Covertex Spas or SpaNet .
Water Around Spa	Condensation from spa cover	It is quite common for some water to drip from the spa cover if it is not fitted correctly, always check proper fitment of cover and check for condensation.
	Drain valve is open	Turn drain valve in a clockwise direction so the valve is sitting about 3cm proud of cabinet. Refer Draining Your SunSpa video

	Pump seals have perished	Remove cabinets to locate pumps and check for any water around the pumps or inside cabinet. Contact Covertex Spas for assistance if required. Always maintain correct chemical levels.
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